FAQ – Reporting/Results

How do I get the reports?

The reports can be emailed to you, uploaded to a ftp site, produced into hardcopies or complied into a CD.

How long does it take before I get the reports?

During non-peak periods, the reports should be available 5-7 working days from the day ACER receives the answer sheets. During peak periods, the reports should be available 10-14 working days from the day ACER receives the answer sheets.

I do not know how to read the results in the reports. Who should I approach?

ACER's educational consultants provide advice on effective use of ACER assessments and resources via telephone, email and on-site visits to educators and practitioners. Meet our consultants.

I have not received my reports yet. Who should I call?

To enquire about the status of the reports please call Peilin Soo on +61 3 92775536.